

In a rapidly changing aviation market, Jeppesen delivers the expertise and skillset flexibility that modern operators need to stay competitive. We solve aviation's most complex tasks by providing experts whose sole mission is to remove operational burdens.



**Mission Planning and
Military Dispatch Services**

Jeppesen Mission Planning and Military Dispatch Services

Mission Planning and Military Dispatch Services provide expert and personalized services for military and government operations.

Jeppesen Mission Planning and Military Dispatch Services provide global mission planning, dispatch and flight planning support for all phases of flight. These flight services are regulatory compliant and customized to each customer's unique operation. Our 24/7/365 mission planning and military dispatch teams work with you to fill any operational gap to enable your organization to be more efficient and risk adverse. We bring decades of industry competitive expertise along with exceptional service delivery.



Military Dispatch Expertise and Risk Mitigation

- All dispatchers have extensive airline and military experience and hold FAA aircraft dispatcher certifications.
- Dispatchers follow structured regulatory compliant processes to mitigate risk while ensuring the safety of flight and mission success.
- A global staff efficiently handles complex route planning scenarios taking into account multiple operational factors.
- We offer proactive flight following services, including trending weather patterns, ETOPS calculations, aerial refueling procedures, orbit operations, drift down rates, re-clear processes and other en route surveillance elements.
- For U.S. Department of Defense (DoD) customers, we offer expertise with the U.S. Foreign Clearance Guide (FCG), assistance with obtaining military diplomatic clearances via APACS and have strong relationships with U.S. Defense Attaché Offices (DAO) around the world.
- For international military customers, we can customize our services to match regional regulations for filing, routing and other planning components.
- We provide mission planning and dispatch services to the most remote airports ranging from unlisted landing strips to highly sensitive government air fields.



Ease of Use and Transparency

- Users can effortlessly download/upload and email mission information quickly from a central location to anywhere worldwide.
- Customer-specific web portals allow complete visibility to view and track flight status, enable communications and execute rapid self-service change control and customizations.
- Paperless flight release delivery provided by Jeppesen FliteBrief enables users to effectively manage the content and distribution of crew flight briefing packages, as well as flight status.



Tailored Best-in-Class Service

- Services are personalized, responsive and follow strict standards to deliver the highest quality.
- Dispatchers adhere to individual customer policies and statements of work. Operations documents are written taking into account different procedures.
- Fueling solutions can be delivered through our partnership with World Fuel Services along with extended concierge and general logistics support.
- Our mission planning solution can be tailored for exclusive operations performed with non-standard aircraft during highly sensitive and specialized assignments.



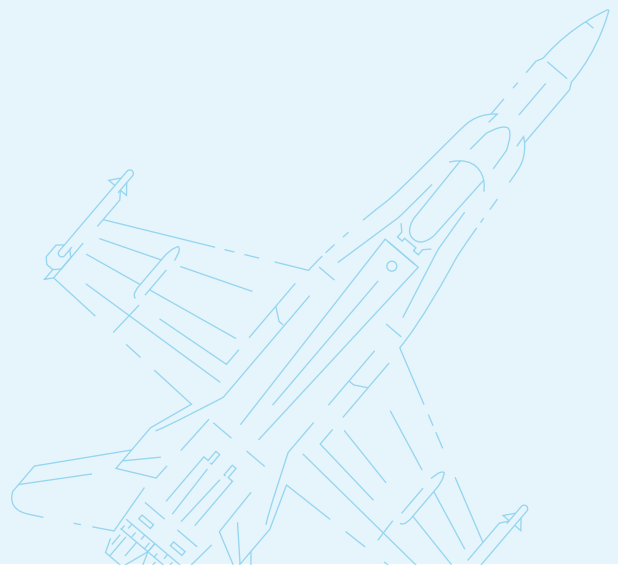
Enhanced Resource Management Support

- Continuous mission planning, dispatch and diplomatic clearance support takes the burden off over-scheduled crew or operations staff required to multi-task. This can also result in reduced turnover and retraining costs.
- Operational efficiency is increased when mission planning and dispatch are outsourced as crew and pilots can concentrate on core functions instead of diverting attention to self-manage flight planning tasks and disruptions.
- Dispatchers serve as key decision makers for the operational part of the flight, streamlining the flight planning process and reducing the number of touch points.
- After-hours and back-up support ensures business continuity and only having to pay for what you need.
- Customers who buy this service do not need to purchase a flight planning solution or other dispatch related product thus reducing investment spending and operational costs.



Partnership with World Fuel Services

- Gain the pricing power of the world's largest reseller of fuel
- Instant availability of fueling at over 3,500 airfields
- 24/7 fuel dispatch and pricing quotes
- All-inclusive pricing — no surprises on invoices
- Online ordering service using customer-specific pricing



Contact Information

For more information, contact a sales representative at the following email address: GMS_support@jeppesen.com

Or contact the Mission Planning and Military Dispatch team directly at mildispatch@jeppesen.com.