



Jeppesen Mission Planning and Military Dispatch Services

**Expert and personalized services for
military and government operations.**

Global Services

Jeppesen Mission Planning and Military Dispatch Services

Jeppesen Mission Planning and Military Dispatch Services provide global mission planning, dispatch and flight planning support for all phases of flight. These flight services are regulatory compliant and customized to each customer's unique operation. Our 24/7/365 mission planning and military dispatch teams work with you to fill any operational gap to enable your organization to be more efficient and risk adverse.

Military Dispatch Expertise & Risk Mitigation

- All dispatchers have extensive airline and military experience and hold FAA aircraft dispatcher certifications.
- Dispatchers follow structured regulatory compliant processes to mitigate risk while ensuring the safety of flight and mission success.
- A global staff efficiently handles complex route planning scenarios taking into account multiple operational factors.
- We offer proactive flight following services, including trending weather patterns, ETOPS calculations, aerial refueling procedures, orbit operations, drift down rates, re-clear processes, diversion coordination and other en-route surveillance elements.
- For U.S. Department of Defense (DoD) customers, we offer expertise with the U.S. Foreign Clearance Guide (FCG), assistance with obtaining military diplomatic clearances via APACS and have strong relationships with U.S. Defense Attaché Offices (DAO) around the world.
- For international military customers, we can customize our services to match regional regulations for filing, routing and other planning components.
- We provide mission planning and dispatch services to the most remote airports ranging from unlisted landing strips to highly sensitive government air fields.

Tailored Best-in-Class Service

- Services are personalized, responsive and follow strict standards to deliver the highest quality.
- Dispatchers adhere to individual customer policies and statements of work. Operations documents are written taking into account different procedures.
- Fueling solutions can be delivered through our partnership with World Fuel Services along with extended concierge and general logistics support.
- Our mission planning solution can be tailored for exclusive operations performed with non-standard aircraft during highly sensitive and specialized assignments.

Ease of Use and Transparency

- Users can effortlessly download/upload and email mission information quickly from a central location to anywhere worldwide.
- Customer-specific web portals allow complete visibility to view and track flight status, enable communications and execute rapid self-service change control and customizations.
- Paperless flight release delivery provided by Jeppesen FliteBrief enables users to effectively manage the content and distribution of crew flight briefing packages, as well as flight status.

Enhanced Resource Management Support

- Continuous mission planning, dispatch and diplomatic clearance support takes the burden off over-scheduled crew or operations staff required to multi-task. This can also result in reduced turnover and retraining costs
- Operational efficiency is increased when mission planning and dispatch are outsourced as crew and pilots can concentrate on core functions instead of diverting attention to self-manage flight planning tasks and disruptions.
- Dispatchers are key decision makers for the operational part of the flight, streamlining the flight planning process and reducing the number of touch points.
- After-hours and back-up support ensures business continuity and only having to pay for what you need.
- Customers who buy this service do not need to purchase a flight planning solution or other dispatch related product thus reducing investment spending and operational costs.

Partnership with World Fuel Services

- All-inclusive pricing
- Pricing power of world's largest fuel reseller
- 24/7 fuel dispatch and pricing quotes
- Online ordering service using customer-specific pricing

For more information contact your sales representative or the Dispatch team directly mildispatch@boeing.com.

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