Jeppesen FlitePlan Online Sunset

Q. When will FPO be sunset?
   A: FlitePlan Online will be sunset on December 31st, 2020. After this date, no further connectivity with FlitePlan Online will be possible.

Q. What is the impact on my operations?
   A: We encourage you to immediately contact your Account Manager to explore product alternatives in order to continue with flight planning services.

Q. Are there any alternate products I should consider to replace FlitePlan Online?
   A: A product recommendation heavily depends on your specific requirements and how you utilize the Flight planning solution. Jeppesen and ForeFlight each offer industry leading flight planning and integrated flight deck applications. Jeppesen offers comprehensive flight planning solutions with JetPlan.com, JetPlanner 4.x and JetPlanner Pro. ForeFlight offers ‘schedule-to-mobile’ flight planning and integrated flight deck applications with ForeFlight Mobile Business Performance and ForeFlight Dispatch centralized web-based flight planning operations. Contact your Account Manager to explore our flight planning product offerings.

Q. Will these options have a financial impact on my operations?
   A: Jeppesen and ForeFlight flight planning solutions each have different fee calculators as well as different levels of service. Please contact your Account Manager to discuss the best option for your flight planning operations.

Q: What happens if my I decided not migrate to alternate product options?
   A: FlitePlan Online access will end on December 31st, 2020. Users must explore alternative products to avoid a lapse in flight planning capability.

Q: What happens to my flight plan data after FlitePlan Online has been sunset?
A: Your data will continue to be available within the JetPlan Engine. You will be able to run flight plans if you chose to transition to one of the Jeppesen flight planning products such as JetPlan.com, JetPlanner 4.x or JetPlanner Pro. Flight plan data in the JetPlan Engine is not available on ForeFlight products.

Q: Who should I contact for more information?

A: Please contact your Account Manager or visit the Customer Support Portal by clicking the button below or contact our 24-hour OPS Support Team at OPSSupport@Jeppesen.com. You can also contact us via phone per your respective region.

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<th>Americas &amp; Canada</th>
<th>United Kingdom &amp; Ireland</th>
<th>Europe</th>
<th>Middle East, Africa, Asia</th>
<th>Australie</th>
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<tr>
<td>1-303-326-4030, Toll Free: 1-866-498-0213.</td>
<td>1293 842404, Toll Free: 0 (800) 085 5337.</td>
<td>+49 6102 5070, Toll Free: 00 800 5377 3736</td>
<td>+61 67 3105 9480, Toll Free: 1800 149 658</td>
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<td>Hours: Mon-Fri 9 AM – 5 PM</td>
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