



Jeppesen Operator Concierge International Trip Planning is just a click away.

Jeppesen Operator gives you the tools to plan your own trips, but the platform also offers one-click access to Jeppesen's International Trip Planning professionals. Our team of international trip planning experts is supported by a custom one-of-a-kind database filled with priceless local knowledge that's been curated for more than 40 years. This information—paired with each planner's deep experience—provides a seamless extension to your flight department, ensuring safe and efficient international operations.

We understand that your destinations may vary widely depending on the needs of your passengers/clients. That's why our Concierge International Trip Planning is customizable. We can help with certain aspects of a trip, or take on every detail of even the most complex operation.



Jeppesen's San Jose, California ITP Ops Center.

The details are in the data

A smooth international journey is delivered through the coordination of hundreds of details, each orchestrated to provide a seamless experience for passengers and crew.

- ✔ Our proprietary Trip Planning System provides a level of service and thoughtfulness that far exceeds anything else on the market.
- ✔ Decades of experience allows us to offer fundamental services like route planning at the highest possible level.
- ✔ We carefully consider the world's ever-evolving geopolitical issues as an overlay to your trips when seeking and securing overflight and landing permits, always striving to provide the smoothest possible passage to your destinations.
- ✔ We create and file all of your flight plans, and we know which documents and formats are required at each stop. Our expertise can save you dozens of hours of work and potential frustration on every trip.
- ✔ We know the important logistics don't stop once you're safely on the ground—the Jeppesen International Trip Planning team can secure the best marshaling, ground handling, transportation, hotels and tangential FBO services. We'll ensure quick processing for everyone on board through customs and immigration while also reserving fuel and catering service for your aircraft.

Art and science

Successful international flight operations are truly a unique blend of local knowledge art and aeronautical science.

- ✔ Only seasoned planners with years of experience understand the complexities and unique local practices that occur around the world.
- ✔ The average tenure of a Jeppesen planner is ten years and a deep aviation background, which means they've encountered—and solved—every challenge imaginable.

You're global, so we are too

Complex international trip planning and support demands access to a team with a global presence.

- ✔ Jeppesen has full-time teams in England, China and the United States to ensure that no matter where you're going or which time zone you're currently in, help is just a click or phone call away.
- ✔ High-volume operators flying multiple international trips per week receive dedicated resources, adding yet another layer of invaluable expertise that's perfectly tuned to your specific needs.
- ✔ Live 24/7/365 support is critical when you have aircraft and crew overseas, so Jeppesen's International Trip Planning team is available around the clock to support you.

Become 24/7-capable

Our trip planners help to keep your aircrews moving every day, all around the world.

For more information contact us at ba-customerservice@jeppesen.com.