



Jeppesen Operator

Your integrated business, corporate and charter aviation flight schedule management solution.

Operator is an integrated, next-generation virtual flight department that consolidates all your operational support systems (aircraft/crew scheduling and flight/trip planning) into one seamless solution to meet the unique requirements of your business aviation, charter, private jet and corporate needs.

Successful business and private aircraft management operations demand precision, efficiency and flexibility. These pillars are the foundations of operational excellence, but until now there hasn't been a single solution to help business and private aircraft operators excel at all three. The Operator platform was built atop these pillars for world-class flight operators driven to exceed customer expectations on every trip.

More than 80 years of charting and 40 years of trip and flight planning expertise helped shape Operator, and Jeppesen is the only company in the world that can bring a complete suite of flight operations services together in one streamlined platform.

Functions included in Operator

- ✔ Scheduling
- ✔ Schedule calendar
- ✔ Request and Quoting
- ✔ Issue alerting
- ✔ Crew/fleet legality check
- ✔ Flight Planning
- ✔ Weight and Balance
- ✔ Crew briefing collation and dissemination
- ✔ Automated trip checklist
- ✔ Country database for trip planning
- ✔ Vendor database for trip planning
- ✔ Concierge support access
- ✔ Automated report generation
- ✔ Integration with maintenance systems

Here are some of the capabilities Operator offers

Everything in one place—no more patching things together from disparate systems.

- ✔ All of the information and functionality your team needs is just a few mouse clicks (or finger taps) away.
- ✔ Streamlines workflows and combines the information needed to dramatically improve operational situational awareness and control.
- ✔ Complex interdependent tasks like crew and aircraft scheduling are combined into one view to provide all the information needed to ensure consistent cost-effective operations.
- ✔ Critical passenger-level details are captured for every flight to ensure things are always perfect for your customers.

A platform that evolves with your business.

- ✔ Operator is scalable and can keep pace as your operational complexities change.

Leverage the power of the cloud.

- ✔ Operator runs in the cloud as a hosted solution, so there's no hardware required on your end and no disruptive on-site installations.
- ✔ Access from anywhere in the world and from any internet-connected computer or mobile device.
- ✔ Mitigate your data loss risk by centrally storing and backing everything up in our secure data warehouses.

Integration for efficiency.

- ✔ Tools for all of the common and complex tasks are at your fingertips.
- ✔ Data entered once is shared across all functions within the system, avoiding time consuming duplication of effort and potential data entry errors.

Self-service trip planning with backup FliteSupport Services when you need it.

- ✔ Operator gives you greater control and visibility to the trip planning aspect of a flight, increasing efficiency for your organization.
- ✔ Operator automatically creates a checklist of the tasks required for each trip and marks them off when complete.
- ✔ Access to the databases of country and vendor information used and maintained by the Jeppesen trip planners is available to execute your trip planning functions in-house.

- ✔ Concierge FliteSupport Services are just a click away should you desire help from Jeppesen's professional planners.
- ✔ Flite Support Services are customizable—we can help with a single task, or an entire trip.

Price quoting made easy.

- ✔ Operator provides a quoting tool making it easy to compare quote vs. actual trip costs providing you the ability to quickly assess trip profitability and drive more strategic business decisions.

Manage your fleet and crew resources, and align them with passenger demands.

- ✔ A combined crew and fleet view within the user interface allows you to plan in real time and understand the downstream impact that a delay, mechanical, or crew issue will have on your operations.
- ✔ Automated legality checks assist with planning and reduce costly errors well in advance of the flight.
- ✔ The addition of Operator's powerful Solver engine (an optional module available in 2018) will enable users to automatically resolve conflicts in seconds and make resource suggestions based on dozens of potential contributing and limiting factors.

Consistent user interface across all functions.

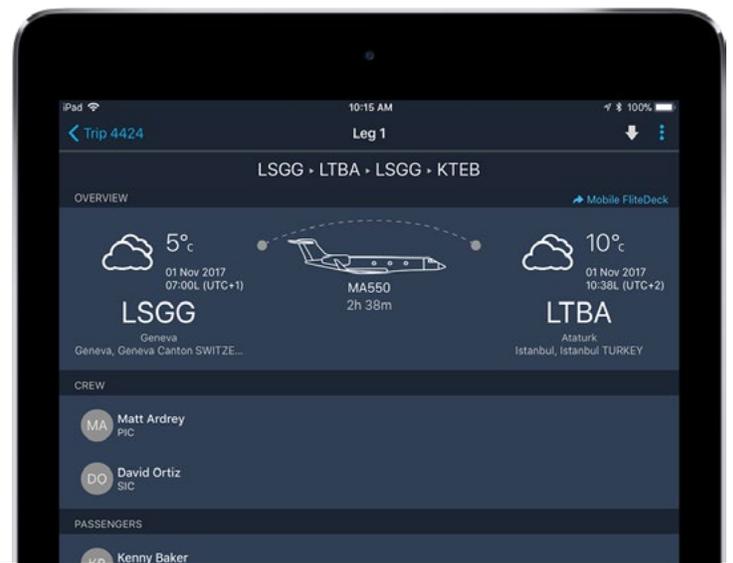
- ✔ Learning new interfaces and workflows across multiple unrelated software platforms is frustrating, time-consuming and not budget-friendly. Operator solves this by presenting a logical and unified user experience for each tool, saving your team precious time while eliminating mistakes.

Jeppesen Personal Assistant

Your pilots stay connected through the Jeppesen Personal Assistant mobile app.

Personal Assistant works with Operator to provide essential flight information in a quick reference format, and real-time communications between pilots and operations personnel. Pilots can see at-a-glance: assigned flights, aircraft type, destination, duration, departure/arrival times, number of segments, a quick-glance checklist trip status, crew and passenger information, flight plan, scheduled trip planning services, METAR/TAF information, trip summary and more.

Personal Assistant is integrated with Operator and will automatically display flight information once trip data is input by operations.



Learn more about what we offer.

For more information about Operator visit jeppesen.com/operator, or email operatorinfo@jeppesen.com or contact your account manager.