Jeppesen FliteSupport Services
Customized Trip Planning, Dispatch and Fueling solutions available when you need them.

Jeppesen FliteSupport Services provides tailored, flexible solutions to meet your unique international trip planning, dispatch and fueling needs. Our 24/7 team works with you to build and execute a plan to support worldwide operations, and augment your flight department with decades of expertise. We fill any operational gaps and make you more capable and efficient.

International Trip Planning
- Trip planning experts build and track flights/trips from inception to final execution
- Itinerary and route planning, flight plans, filing, weather and NOTAMs
- Overflight and landing permits, airfield slots, customs notifications and eAPIS
- Ground handling, fuel and security
- Hotel, ground transportation, catering and travel services
- Regulatory support
- Jeppesen handler network features the best handlers in the business, world-class service and established credit
- ITP operation centers span the globe providing customers with regional expertise and worldwide capabilities
- Convenient web portal offers secure, up-to-date access to trip information and status
- Line-item invoicing makes charges easy to view and understand
- Unique pricing solutions, such as Sector pricing, provides standardized service with predictable fees

Credit that pays your vendor fees at time of service.
- Jeppesen rebills you for vendor fees such as FBOs, handlers, airport fees, hotels, caterers, transport companies, etc
- Line-item invoicing option that details out each transaction, which allows for reporting and assists with budgeting
- Crews avoid airfield payment difficulties and delays
- Jeppesen has credit established with vendors worldwide
Dispatch Support

- All dispatchers have airline experience, hold FAA Part 121 dispatcher certificates and offer best-in-class service
- Dispatch process follows your policies and government regulations
- Customer-specific web portal allows you to track and access flight documents and status
  - View all flights from a single page
  - Download, email, fax trip information quickly, from a central location to anywhere in the world
  - Easily upload flight plans into FMS

World Fuel Services

- Instant availability of fueling at over 3,500 airfields
- Gain the pricing power of the world's largest reseller of fuel
- 24/7 fuel dispatch and pricing quotes
- All-inclusive pricing — no surprises on invoices
- Online ordering service using customer-specific pricing

Choose from our complete service offering to build your solution.

You can customize our services to meet your unique needs and operational structure.

When you partner with Jeppesen, you get flight and trip support from inception to execution. We help reduce crew workload so they can focus on flying.

Your pilots stay connected through the Jeppesen Personal Assistant mobile app.

- Personal Assistant works with ITP to provide essential flight information in a quick reference format
- Pilots can see at-a-glance: assigned flights, aircraft type, destination, duration, departure/arrival times, number of segments, a quick-glance checklist trip status, crew and passenger information, flight plan, scheduled trip planning services, METAR/TAF information, trip summary and more
- Personal Assistant is integrated with ITP services and automatically displays flight information once trip plan data is input by Jeppesen trip planning team

Become 24/7-capable

Our dispatchers and trip planners help to keep your aircrews moving every day, all around the world.

For more information contact us at ba-customerservice@jeppesen.com.