Jeppesen Operator 3.0

Evolve your flight operations scheduling system to be more integrated, enabled, connected and optimized than ever before.

Operator is a complete solution that consolidates your operational and flight support systems (aircraft/crew scheduling, flight/trip planning and schedule optimization) into one seamless solution that meets the unique requirements of your business aviation, charter, private and corporate needs. With an intuitive and simple interface, Operator provides a web-based system that is easily accessed by users in any location. Flexible scheduling interface modules allow you to select the best solution to meet the needs of your business aircraft operation.

More than 85 years of charting and 40 years of trip and flight planning expertise helped shape Operator. Jeppesen is the only company in the world that can bring a complete suite of flight operations services together in one streamlined platform.

Functions included in Operator

- Aircraft and crew scheduling
- Request and quoting
- Crew and fleet legality check
- Support of multiple country rule sets
- Integrated flight planning
- APIS submissions

- Connection with crew briefing app
- Jeppesen database for trip planning
- Vendor direct messaging
- Concierge trip support access
- Integration with maintenance, CRM, SMS and online charter market-place systems

- Robust sets of APIs to support multiple data types
- Customizable user defined data
- Business intelligence data feed
- Optimized scheduling with Solver (optional)

Capabilities included in Operator

Everything in one place—no more patching things together from disparate systems.

- All of the information and functionality your team needs is just a few mouse clicks (or finger taps) away.

- Streamlined workflows combine the information needed to dramatically improve operational situational awareness and control.
- Enhanced UI to improve performance and usability.

- Customizable user data (dynamic properties) allows you to define data that can be used to drive business workflows and enforce operational rules.

- Complex interdependent tasks like crew and aircraft scheduling are combined into one view to provide all the information needed to ensure consistent cost-effective operations.

- Critical passenger-level details are captured for every flight to ensure operations are always perfect for your customers.

A platform that evolves with your business.

- Operator is scalable and can keep pace as your operational complexities change.

- OpsManager interface (optional) allows greater control and configuration of your operation.

Leverage the power of the cloud.

- Operator is a web-based solution, so there's no hardware required on your end and no disruptive on-site installations.

- Access from anywhere in the world and from any internet-connected computer or mobile device.

Integration for efficiency.

- Data entered once is shared across all functions within the system, avoiding time consuming duplication of effort and potential data entry errors.

- Integration with various third-party systems such as maintenance tracking, CRM, SMS and online charter market-place provides greater transparency and monitoring of your fleet status, customer data, flight risk assessment score and online market-place charter access.

- Business intelligence data feed provides the capability to use your operational data to analyze and monitor the efficiency of your business and flight operations.

Self-service trip planning with backup FliteSupport Services when you need it.

- Operator gives you greater control and visibility to the trip planning aspect of a flight, increasing efficiency for your organization.

- Operator automatically creates a checklist of the tasks required for each trip and marks them off when complete.

- Access to Jeppesen databases of country and vendor information is available to execute your trip planning and support functions in-house.

- Vendor and handler direct messaging feature streamlines request for services from third party vendors.

- Concierge FliteSupport Services are just a click away should you desire help from Jeppesen's professional planners.

Price quoting made easy.

- Streamlined quoting process with optional fleet availability and feasibility checks using Solver's powerful optimization tool.

- Comprehensive fee schedules to meet your charter quoting requirements.

Manage your fleet and crew resources, and align them with passenger demands.

- A combined crew and fleet view within the user interface allows you to plan in real time and understand the downstream impact that a delay, mechanical, or crew issue will have on your operations.

- Automated legality checks assist with planning and reduce costly errors well in advance of the flight.

- The addition of Operator's powerful Solver engine (an optional module available with OpsManager) will enable users to quickly assess availability, manage fleet network costs and resolve schedule disruptions.

Jeppesen Personal Assistant

Your flight crews stay connected through the Jeppesen Personal Assistant mobile app.

Personal Assistant works with Operator to provide essential flight and trip information in a quick reference format, and real-time communications between pilots and operations personnel. Flight crews can see at-a-glance: assigned flights, aircraft type, destination, duration, departure/arrival times, number of segments, a quick-glance checklist trip status, crew and passenger information, flight plan, scheduled support services, METAR/TAF information, trip summary and more. Pilots can also enter flight times and logbook entries in Personal Assistant, which are then automatically uploaded to Operator.

Personal Assistant supports iPad and iPhone devices and will alert flight crews when new trips are entered or changed in Operator.

Learn more about what we offer.

For more information about Operator visit jeppesen.com/operator or contact your account manager.