

 **CUSTOMER SERVICE
BULLETIN**



**1 year left -
Planning for the end of
Jeppesen paper chart services**

Dear Customer,

The rapid transition from paper charts to paperless chart operations in the aviation industry, driven by high paper management costs and the advantages of software solutions, requires Jeppesen to adjust to the market situation and thus discontinuing its printing service.

As part of the digital evolution in flight navigation, we are planning to phase-out Jeppesen chart printing services, with services ceasing 31 October 2026.

After the retirement of printing services, all Jeppesen charts will remain available digitally within various ground based and Electronic Flight Bag (EFB) solutions. While these digital solutions also offer print functionality, we strongly encourage paper chart users to start transitioning to paperless flight preparation and navigation right now.

Jeppesen will support you throughout the transition period in various ways:

- Subject matter experts are available to assist you with your individual questions.
Please ask for transition offers (depending on market segment).
- A dedicated website provides background and options for a solution that fits your needs
<https://ww2.jeppesen.com/jeppesen-paper-chart-services-phase-out/>
- Information regarding your individual paper chart subscriptions will be provided via email and/or letter in a timely manner.

We thank you for your kind understanding. Please feel free to contact us for any further questions.

Yours sincerely,

Jeppesen